

Oak Farm Cottage Privacy policy

At Oak Farm Cottage (referred to as “we”, “us”, “our”), we understand that your privacy is important to you and that you care about how your information is used and shared online. We respect and value the privacy of everyone that visits our website and only collect and use information in ways that are useful to you and in a manner consistent with **your rights** and **our obligations** under the law, including the General Data Protection Regulation (GDPR).

This privacy and cookie policy will help you understand how we process any and all data collected by us in relation to your use of our website, and what choices you have.

About us

Our website, oakfarmcottage.co.uk is owned and operated by Karen Cantwell and John Jennings, owners and operators of Oak Farm Cottage. Our address is: Oak Farm, Bylaugh, Dereham, Norfolk, NR20 4RH

What information do we collect?

We collect information about you when you , complete an enquiry form on our website, or when you place a booking with us to stay at our cottage. We also collect information when you voluntarily provide feedback, and when you email us or contact us by telephone. Website usage information is collected using cookies.

How will we use the information about you?

We will only use this information to answer your queries and/or complete your booking of oak farm cottage.

How and where do we store your data?

We only keep your data if we have a valid [legal reason to do so](#) and will only keep it for as long as we need to in order to answer your query and/or to process your booking at oak farm cottage and for as long as we have your permission to keep it.

Such data is stored on our password protected personal computer at oak farm.

We will conduct an annual review to determine if we need to keep your data. Your data will be deleted if we no longer need it to maintain our obligations or if you have requested that we delete it.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some, or all of your personal information, please email us at enquiries@oakfarmcottage.co.uk We may make a small charge for this service.

We want to ensure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet information and visitor behavior information. This information is used to track visitor use of the website and to compile statistical reports on website activity. It may also be used for the purpose of running re-marketing adverts to you about our cottage.

You can set your browser not to accept cookies and can also remove cookies from your browser. However, if you do, some features on our website may not function as a result.

You can find out more information about cookies and how to remove cookies by visiting allaboutcookies.org or cookiecentral.com

Other websites

Our website contains links to other websites. This privacy policy only applies to this website. So, if you follow a link to other websites you should read their privacy policy.

Changes to our privacy policy

We will keep our privacy policy under regular review and will place any updates on this web page. This privacy policy was last updated on the 5th August 2020.

Contact Us

If you have any queries concerning this Privacy Policy, your personal information or any questions on our use of the information, please email us at enquiries@oakfarmcottage.co.uk or write to us at Oak Farm Cottage, Oak Farm, Bylaugh. Dereham, Norfolk NR20 4RH.